

Status Enquiry and Consent form (non-UK customers)

The information you provide to us on this form is used to confirm your current residential address with your other bank(s). This is the most efficient way of getting a valid 'proof of address' for non UK customers. When you return the form to us, we will forward it to your bank requesting them to confirm your current residential address and signature. We will use this as proof of status for you. As soon as we receive this, we can proceed with your application and open your new Citi account.

How long it takes

The process of initiating the Status Enquiry form and receipt of bank reference will take 14 - 21 days depending on the location of the bank (in the UK or overseas). It is important to remember that because we write to your bank, we rely on them to give us the information quickly in order to open your account; and sometimes this can take longer than we'd like to get the information back. This can mean a delay in moving your account - although we will try and keep this to a minimum so you can start to take full advantage of your Citi account.

How it works

- Step 1** Complete this simple form and return it to us with your application form to the following address:
- Freepost RLST - 2RCJ - BJLA**
Citibank
PO Box 49930
London SE5 7XT
- Step 2** We will use the information you have provided to contact your current bank and ask them to confirm your current residential address. They will confirm this through a bank reference, which can be taken as a valid proof of address for non UK customers.
- Step 3** As soon as your bank returns the necessary documentation to us, we can continue to proceed with your application.
- Step 4** Subject to the bank reference being satisfactory, we will open the account and send you confirmation as well as a Welcome Pack, your card and pin numbers.

Remember If you have any queries at any time, you can always call us and we will be happy to help.

Call 0800 00 88 00 for new customers and 0800 00 55 00 for existing customers.

Status enquiry and consent

This form will be sent to your previous/existing bank to confirm your current residential address. Opening a Citi account is simple, and we can take care of the process for you. Please complete this form and return it to us along with your application.

Bank details

Please complete the following so we can contact your existing bank and confirm your current residential address

Bank name _____ Branch name _____

Branch address _____

_____ Postcode _____

Your details

Your name _____

Your current residential address _____

_____ Postcode _____

Account no.

Information for your bank

FOR BANK USE ONLY. The above customer has applied to open an account with us. Please treat this form as a request for a Bank Reference and confirm to us their address, signature and how long they have held an account with you. Please return this information to us at the following address:

Freepost RLST - 2RCJ - BJLA, Citibank, PO Box 49930, London SE5 7XT.

Citibank enclose a cheque for £ in payment of your tariff for this service.

Your consent

To be completed by the person who is the subject of the enquiry. I/We (full name of the account holder(s))

_____ consent to (bank name) _____

providing a reference on me/us to Citibank International plc, at the address above.

Signature account holder 1

Signature account holder 2

Date (DD/MM/YYYY)

- -

Date (DD/MM/YYYY)

- -

Citibank International plc is a member of the Financial Services Compensation Scheme established under the Financial Services and Markets Act 2000. Payments under the scheme are limited to 100% of the first £35,000 of a depositor's total deposits with Citibank International plc. Details of the scheme are available on request from Citibank International plc, PO Box 49930, London, SE5 7XT. Accounts are opened with Citibank International plc.

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