



# Fee Information Document



**Name of the account provider: Citibank UK Limited**

**Account name: Foreign Currency Deposit Account for Staff Current Account Holders available in 9 currencies**

**Date: 30 October 2024**

- This document is used across the European Union for providers to inform you about their fees for using the main services linked to the payment account (current account), including fees for maintaining the account. It will help you to compare these fees with those payable on other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the following documents, which you can find at [citibank.co.uk/staff-terms](https://citibank.co.uk/staff-terms) or by asking us:
  - 'Staff Rates and Charges Information' and 'Rates and Charges Information' **for accounts opened before 8 December 2020**
  - 'Citi Employee Current Account Rates and Charges Information' **for accounts opened from 8 December 2020**
- A glossary of the terms used in this document is available free of charge on our website, or you can ask us for a copy.

Service	Fee																								
<b>Payments (excluding cards)</b>																									
<b>Direct Debit</b>	Not available																								
<b>Standing order</b>	Not available																								
<b>Sending money within the UK</b>	<p><b>SWIFT</b></p> <p><b>For Staff accounts opened before 8 December 2020</b></p> <table> <tr> <td>If you hold a Citigold Staff Current Account</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>Client Service Team/ Branch/CitiPhone</td> <td>No fee</td> </tr> <tr> <td>If you hold a Citi Staff Current Account</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>CitiPhone*</td> <td>£10</td> </tr> </table> <p><b>For Staff accounts opened from 8 December 2020</b></p> <table> <tr> <td>If you hold a Citi Employee Current Account and you are a Staff Citigold Private Client or a Citigold Staff client</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>Client Service Team/ Branch/CitiPhone</td> <td>No fee</td> </tr> <tr> <td>If you hold a Citi Employee Current Account and you are a Citi Staff client</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>CitiPhone*</td> <td>£10</td> </tr> </table> <p>*Please note, if you send Euros/Swedish Krona/Romanian Leu to a beneficiary whose bank is located in the UK or EEA† there is no fee.</p>	If you hold a Citigold Staff Current Account	Citi Online/Citi Mobile® UK App	No fee		Client Service Team/ Branch/CitiPhone	No fee	If you hold a Citi Staff Current Account	Citi Online/Citi Mobile® UK App	No fee		CitiPhone*	£10	If you hold a Citi Employee Current Account and you are a Staff Citigold Private Client or a Citigold Staff client	Citi Online/Citi Mobile® UK App	No fee		Client Service Team/ Branch/CitiPhone	No fee	If you hold a Citi Employee Current Account and you are a Citi Staff client	Citi Online/Citi Mobile® UK App	No fee		CitiPhone*	£10
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<b>Payments (excluding cards) continued</b>			
<b>Sending money outside the UK</b>	<b>Citibank Global Transfers</b> (sending money to other Citi accounts where available)	No fee	
	<b>SWIFT</b>		
	<b>For Staff accounts opened before 8 December 2020</b>		
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		Client Service Team/ Branch/CitiPhone	No fee
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*Please note, if you send Euros/Swedish Krona/Romanian Leu to a beneficiary whose bank is located in the UK or EEA <sup>†</sup> there is no fee.			
<b>Receiving money from outside the UK</b>		No fee	
<b>Cards and cash</b>			
<b>Cash withdrawal in Pounds in the UK</b>		2.75%	
<b>Cash withdrawal in foreign currency outside the UK (in a currency other than the currency of the account)</b>	Foreign currency commission as a percentage of the amount withdrawn	2.75%	
	Foreign currency transaction fee	No fee	
<b>Debit card payment in Pounds</b>		2.75%	
<b>Debit card payment in a foreign currency other than the currency of the account</b>		2.75%	

<sup>†</sup>EEA (European Economic Area) countries: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

**Note:** If your transaction requires a currency conversion our relevant Reference Exchange Rate will apply.