



Fee Information Document



Name of the account provider: Citibank UK Limited

Account name: Flexible Saver Account for Staff Current Account Holders

Date: 11 January 2021

- This document is used across the European Union for providers to inform you about their fees for using the main services linked to the payment account (current account), including fees for maintaining the account. It will help you to compare these fees with those payable on other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the following documents, which you can find at citibank.co.uk/staff-terms or by asking us:
 - 'Staff Rates and Charges Information' and 'Rates and Charges Information' **for accounts opened before 8 December 2020**
 - 'Citi Employee Current Account Rates and Charges Information' **for accounts opened from 8 December 2020**
- A glossary of the terms used in this document is available free of charge on our website, or you can ask us for a copy.

Service	Fee	
General account services		
Maintaining the account	No fee	
Payments (excluding cards)		
Direct Debit	Not available	
Standing order	Not available	
Sending money within the UK	Faster Payments (Pounds)	No fee
	CHAPS (Pounds)	
	For Staff accounts opened before 8 December 2020	
	If you hold a Citigold Staff Current Account	Client Service Team/ Branch/CitiPhone No fee Citi Online/Citi Mobile® UK App Not available
	If you hold a Citi Staff Current Account	CitiPhone £10 Citi Online/Citi Mobile® UK App Not available
	For Staff accounts opened from 8 December 2020	
	If you hold a Citi Employee Current Account and you are a Staff Citigold Private Client or a Citigold Staff client	Client Service Team/ Branch/CitiPhone No fee Citi Online/Citi Mobile® UK App Not available
	If you hold a Citi Employee Current Account and you are a Citi Staff client	CitiPhone* £10 Citi Online/Citi Mobile® UK App Not available
	*Please note, if you send Euros/Swedish Krona/Romanian Leu to a beneficiary whose bank is located in the UK or EEA [†] there is no fee.	

Payments (excluding cards) continued			
Sending money outside the UK	Citi Global Transfers (sending money to other Citi accounts where available)	No fee	
	SWIFT		
	For Staff accounts opened before 8 December 2020		
	If you hold a Citigold Staff Current Account	Citi Online/Citi Mobile® UK App	No fee
		Client Service Team/ Branch/CitiPhone	No fee
	If you hold a Citi Staff Current Account	Citi Online/Citi Mobile® UK App	No fee
		CitiPhone*	£10
For Staff accounts opened from 8 December 2020			
If you hold a Citi Employee Current Account and you are a Staff Citigold Private Client or a Citigold Staff client	Citi Online/Citi Mobile® UK App	No fee	
	Client Service Team/ Branch/CitiPhone	No fee	
If you hold a Citi Employee Current Account and you are a Citi Staff client	Citi Online/Citi Mobile® UK App	No fee	
	CitiPhone*	£10	
*Please note, if you send Euros/Swedish Krona/Romanian Leu to a beneficiary whose bank is located in the UK or EEA† there is no fee.			
Receiving money from outside the UK		No fee	
Cards and cash			
Cash withdrawal in Pounds in the UK		No fee	
Cash withdrawal in foreign currency outside the UK	Foreign currency commission as a percentage of the amount withdrawn	2.75%	
	Foreign currency transaction fee	No fee	
Debit card payment in Pounds		Not available	
Debit card payment in a foreign currency		Not available	

†EEA (European Economic Area) countries: Austria, Belgium, Bulgaria, Croatia, , Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

Note: If your transaction requires a currency conversion our relevant Reference Exchange Rate will apply.