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FRN	Firm Name
805574	Citibank UK Limited

REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces

Submitted

Reporting Information

Reporting Period	Due Date
01/01/2024 to 31/03/2024	30/04/2024

** Mandatory field(s)*

Nil Return

		A
1	Do you wish to make a nil return? *	No

Daily Statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface 1

	Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
	A	B	C
	Citi Online and Mobile App	PSU interface	

Day	Availability statistics		Performance statistics				
			Payment services user interface	Dedicated interface			
	Uptime (%)	Downtime (%)	Response (milisecs)	AISP response (millisecs)	PISP response (millisecs)	CBPII / PISP Yes/No response (millisecs)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00	396				
2	99.98	0.02	379				
3	99.97	0.03	386				
4	100.00	0.00	374				
5	100.00	0.00	407				
6	100.00	0.00	411				
7	100.00	0.00	374				
8	99.98	0.02	414				
9	99.98	0.02	400				
10	100.00	0.00	376				
11	100.00	0.00	404				
12	100.00	0.00	608				
13	100.00	0.00	415				
14	100.00	0.00	432				
15	99.95	0.05	407				
16	99.98	0.02	400				
17	100.00	0.00	552				
18	100.00	0.00	409				
19	100.00	0.00	423				
20	100.00	0.00	427				
21	99.98	0.02	442				
22	99.99	0.01	399				
23	100.00	0.00	406				
24	100.00	0.00	397				
25	100.00	0.00	410				
26	100.00	0.00	403				
27	100.00	0.00	449				
28	100.00	0.00	439				
29	100.00	0.00	459				
30	100.00	0.00	404				
31	100.00	0.00	417				
32	99.97	0.03	417				
33	100.00	0.00	408				
34	100.00	0.00	439				
35	100.00	0.00	388				
36	99.98	0.02	398				
37	100.00	0.00	399				
38	100.00	0.00	417				
39	100.00	0.00	401				
40	100.00	0.00	452				
41	100.00	0.00	357				
42	100.00	0.00	436				
43	100.00	0.00	406				
44	100.00	0.00	380				
45	99.96	0.04	387				
46	100.00	0.00	397				
47	100.00	0.00	415				
48	100.00	0.00	435				
49	100.00	0.00	412				
50	100.00	0.00	416				
51	100.00	0.00	394				
52	100.00	0.00	418				
53	100.00	0.00	400				
54	100.00	0.00	432				
55	100.00	0.00	460				
56	100.00	0.00	445				
57	100.00	0.00	422				
58	100.00	0.00	440				
59	99.98	0.02	425				
60	100.00	0.00	438				
61	100.00	0.00	435				
62	100.00	0.00	477				
63	100.00	0.00	480				
64	100.00	0.00	430				
65	100.00	0.00	431				
66	100.00	0.00	447				
67	100.00	0.00	431				
68	100.00	0.00	489				
69	100.00	0.00	482				
70	100.00	0.00	429				
71	100.00	0.00	425				
72	100.00	0.00	412				
73	100.00	0.00	424				
74	100.00	0.00	457				
75	100.00	0.00	476				
76	100.00	0.00	451				
77	100.00	0.00	485				
78	100.00	0.00	436				
79	100.00	0.00	429				
80	100.00	0.00	428				
81	100.00	0.00	470				
82	100.00	0.00	450				
83	100.00	0.00	494				
84	100.00	0.00	489				
85	100.00	0.00	441				
86	100.00	0.00	429				
87	100.00	0.00	460				
88	100.00	0.00	449				
89	100.00	0.00	421				
90	100.00	0.00	426				
91	100.00	0.00	424				
92							

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Interface 2

	Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
	A	B	C
	API	Dedicated interface	No

Day	Availability statistics		Performance statistics				
			Payment services user interface	Dedicated interface			
	Uptime (%)	Downtime (%)	Response (millisecs)	AISP response (millisecs)	PISP response (millisecs)	CBPII / PISP Yes/No response (millisecs)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00		1489	0	0	0.00
2	100.00	0.00		1514	0	0	0.00
3	100.00	0.00		1504	0	0	0.00
4	100.00	0.00		1505	0	0	0.00
5	100.00	0.00		1500	0	0	0.00
6	100.00	0.00		1507	0	0	0.00
7	100.00	0.00		1511	0	0	0.00
8	100.00	0.00		1594	0	0	0.00
9	99.95	0.05		1697	0	0	0.00
10	99.91	0.09		1563	0	0	0.00
11	99.95	0.05		0	0	0	0.00
12	100.00	0.00		2690	0	0	0.00
13	100.00	0.00		1613	0	0	0.00
14	100.00	0.00		1611	0	0	0.00
15	100.00	0.00		3017	0	0	0.00
16	100.00	0.00		1658	0	0	0.00
17	100.00	0.00		0	0	0	0.00
18	100.00	0.00		2779	0	0	0.00
19	100.00	0.00		0	0	0	0.00
20	100.00	0.00		5065	0	0	0.00
21	100.00	0.00		0	0	0	0.00
22	100.00	0.00		0	0	0	0.00
23	100.00	0.00		1641	0	0	0.00
24	100.00	0.00		1646	0	0	0.00
25	100.00	0.00		1624	0	0	0.00
26	100.00	0.00		1615	0	0	0.00
27	100.00	0.00		1690	0	0	0.00
28	100.00	0.00		1990	0	0	0.00
29	100.00	0.00		1707	0	0	0.00
30	100.00	0.00		1659	0	0	0.00
31	100.00	0.00		1677	0	0	0.00
32	100.00	0.00		1692	0	0	0.00
33	100.00	0.00		1699	0	0	0.00
34	100.00	0.00		1639	0	0	0.00
35	100.00	0.00		1635	0	0	0.00
36	100.00	0.00		1664	0	0	0.00
37	100.00	0.00		1719	0	0	0.00
38	100.00	0.00		1704	0	0	0.00
39	100.00	0.00		1684	0	0	0.00
40	100.00	0.00		1743	0	0	0.00
41	100.00	0.00		1713	0	0	0.00
42	100.00	0.00		1691	0	0	0.00
43	100.00	0.00		2243	0	0	0.00
44	100.00	0.00		2641	0	0	0.00
45	100.00	0.00		2508	0	0	0.00
46	100.00	0.00		2731	0	0	0.00
47	100.00	0.00		2879	0	0	0.00
48	100.00	0.00		2596	0	0	0.00
49	100.00	0.00		2546	0	0	0.00
50	100.00	0.00		2466	0	0	0.00
51	100.00	0.00		2585	0	0	0.00
52	100.00	0.00		2583	0	0	0.00
53	100.00	0.00		2479	0	0	0.00
54	100.00	0.00		2731	0	0	0.00
55	100.00	0.00		2658	0	0	0.00
56	100.00	0.00		2610	0	0	0.00
57	100.00	0.00		2328	0	0	0.00
58	100.00	0.00		2424	0	0	0.00
59	100.00	0.00		2746	0	0	0.00
60	100.00	0.00		2391	0	0	0.00
61	100.00	0.00		2625	0	0	0.00
62	100.00	0.00		2623	0	0	0.00
63	100.00	0.00		2611	0	0	0.00
64	100.00	0.00		2800	0	0	0.00
65	100.00	0.00		2707	0	0	0.00
66	100.00	0.00		2446	0	0	0.00
67	100.00	0.00		2861	0	0	0.00
68	100.00	0.00		2705	0	0	0.00
69	100.00	0.00		2689	0	0	0.00
70	100.00	0.00		2632	0	0	0.00
71	100.00	0.00		2341	0	0	0.00
72	100.00	0.00		2493	0	0	0.00
73	100.00	0.00		1942	0	0	0.00
74	100.00	0.00		2397	0	0	0.00
75	100.00	0.00		2079	0	0	0.00
76	100.00	0.00		2085	0	0	0.00
77	100.00	0.00		2034	0	0	0.00
78	100.00	0.00		2329	0	0	0.00
79	100.00	0.00		2245	0	0	0.00
80	100.00	0.00		2431	0	0	0.00
81	100.00	0.00		2200	0	0	0.00
82	100.00	0.00		2507	0	0	0.00
83	100.00	0.00		2112	0	0	0.00
84	100.00	0.00		2213	0	0	0.00
85	100.00	0.00		2253	0	0	0.00
86	100.00	0.00		2130	0	0	0.00
87	100.00	0.00		2289	0	0	0.00
88	100.00	0.00		2279	0	0	0.00
89	100.00	0.00		1952	0	0	0.00
90	100.00	0.00		2378	0	0	0.00
91	100.00	0.00		2166	0	0	0.00
92							