

Your California Privacy Rights Act Request



California residents who have a Citi account and/or service maintained outside of the US are able to submit a California Privacy Rights Act (CPRA) request by filling out the form below and mailing it to:

Citi CPRA Non-US
PO Box 6500
Sioux Falls SD 57117

To submit a request, you will need to provide us with the information below so we can verify your identity and then gather the information needed to respond to your request. This collection of personal information will be used only for the purpose of responding to your CPRA request.

Type of Request (additional descriptions on page two):

- Request to Access My Personal Information:** Learn what personal information Citi has collected about you.
- Request to Delete My Personal Information:** Select this option to request that Citi delete personal information it collected from you to the extent required under the California Privacy Rights Act.
- Do Not Sell My Personal Information**
- Request to Correct my Personal Information:** For general account updates or changes, please contact customer service or visit us on the web and we will assist you with your request. If Citi has captured and/or maintained inaccurate personal information, you have the right to request the information be corrected.

Please enter a description of the inaccurate information to be corrected. A representative will call you at the phone number provided. _____

- Do Not Share My Personal Information:** Certain customers (including authorized users) may opt out of the “sharing” of personal information, as defined under the California Privacy Rights Act. You may submit a request here to opt out of cross-context behavioral advertising.

Name:
First Name Middle Name Last name

Mailing Address:
Street Address Street Address 2 (optional)

City State Zip Code Country

Email Address (not required):

Date of Birth: YYYY / MM / DD

Contact Number:

Country Code

Area Code

Phone Number

Extension

Country Account Was Opened In:

Account Number / Credit Card Number:

Please select the Citi relationship(s) which your account and/or service is maintained (select all that apply):

Personal or Small Business Citi Account Holder

Citi Private Bank

Citibanamex

For verification purposes, we require you to enter your Passport Number OR your Tax ID.

Passport Number

Issuing Country

OR

Tax ID Number

Note: Please complete all sections as applicable. If you do not provide an email address, please provide a mailing address so we can mail your acknowledgement letter, which may take up to 7 – 10 business days.