

Citi UK Consumer Bank – Citigold Squash PSA World Championship Promotion - Campaign Terms & Conditions:

1. The Citigold Squash PSA World Championship offer (the “**Promotion**”) is available to prospective Citigold clients aged 18 or over who open a Qualified Citigold Current Account (defined under Clause 3) during the Promotion Period (defined under Clause 2) with Citi UK Consumer Bank (“**Citi UKC**”) (“**Citi**”, “**us**”) (together “**Eligible Clients**”, “**you**”).
2. The Promotion will run from 00:01 on 13 August 2019 to 23:59 on 30 September 2019 (the “**Promotion Period**”).
3. To enter the Promotion you need to:
 - a. open a Citigold Current Account with Citi UKC during the Promotion Period; and
 - b. fund the Citigold Current Account with the minimum amount required to avoid paying a monthly relationship fee, currently £150,000, by 30 September 2019 (a “**Qualified Citigold Current Account**”).
4. There are two Rewards available under this Promotion:
 - a. the first ten Eligible Clients who open a Qualified Citigold Current Account during the Promotion Period will receive a pair of tickets to the Semi-Final and Final of the PSA World Championship Tour in Doha, Qatar on 14th and 15th November 2019, with 2 nights stay at the Official Tournament Hotel. They will also be invited to a Meet & Greet with the Players; and
 - b. the subsequent ten Eligible Clients who open Qualified Citigold Current Account during the Promotion Period will receive a pair of tickets to the Semi-Final and Final of the PSA World Championship Tour in Doha, Qatar on 14th and 15th November 2019. They will also be invited to a Meet & Greet with the Players.

(Individually a “**Reward**”, together the “**Rewards**”).
5. The Promotion does not apply to existing Citigold Current Account holders.
6. Subject to meeting all the requirements of these terms and conditions, you will be contacted by your Relationship Manager to confirm the receipt of your Reward.
7. The twenty winners will be notified by 4 October 2019 by telephone and/or email by a Citi representative. To receive their Reward, the winners must confirm by telephone or return email within 5 days of the receipt of the call/email that they accept their Reward. Once a winner has accepted their Reward, an email with all instructions will be sent to the winner.
8. The Rewards are non-exchangeable, non-transferable and no cash alternative is offered. In the event a Reward is unavailable due to reasons beyond our control, we reserve the right to offer an alternative prize of equal value. We will not be liable for any loss, damage or non-performance arising from the delivery or use of the Rewards offered.
9. Reward packages (and associated tickets) are personal to the winner(s) and the sale or offering for sale, transfer, resale, donation, or exchange of any tickets and/or part of any of the prize packages is strictly prohibited (including, without limitation, in person or online via an online auction website or online ticket resale marketplace).

10. If, after reasonable efforts by us, it is not possible to contact one or more Eligible Clients by 10 October 2019, we reserve the right to retract a Reward from those clients that we have not been able to contact. We will not be held responsible for the inability of a winner to take advantage of a Reward for any reason.
11. This Promotion can be used in conjunction with the Welcome Reward offer comprising of Avios points, Harrods Cash Reward or Cash in your accounts available for clients who open new Citigold Current Accounts. Details of this are available at: <https://www.citibank.co.uk/personal/apply-citigold-avios.do>.
12. A joint account which qualifies in accordance with the requirements stated in the previous sections is only eligible for one Reward under the Promotion.
13. Senior Public Officials are not eligible for the Promotion. We will regard you as a Senior Public Official if we reasonably believe that you, or anyone you are associated with or related to has held, currently holds or is being considered for a position in a public, political or governmental organisation or an organisation that is owned or funded by the government.
14. Your data will be collected, stored and processed for the purpose of administering this Promotion and we may provide your personal data to third party prize providers and/or other service providers solely for the purposes of facilitating and administering this Promotion. We will tell you before we do so.
15. Following a material change in circumstance, we reserve the right to vary the terms and conditions of the Promotion from time to time upon reasonable prior notice. As a last resort, we also reserve the right to cancel the Promotion upon reasonable notice. When giving notice under this clause we will explain the reason such variation or cancellation was necessary.
16. If you have any questions or would like to make a complaint regarding the Promotion please contact your Relationship Manager or write to us at: Citibank UK Complaints Officer, Maildrop CGC-10-04 14-59, Level 10 Citigroup Centre 1, 33 Canada Square, London, E14 5LB.
17. If any provision of these terms and conditions is held invalid by any law, rule, order or regulation, or by final determination of a court of competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
18. Participation in this Promotion constitutes acceptance of the terms and conditions. If you disagree with the terms and conditions and you wish to opt out of this Promotion, please contact us at your earliest convenience, any time before the end of the Promotion Period by writing to: CitiFranchise Management, Citibank UK, Maildrop CGC1-10-04, Level 10, Citigroup Centre 1, 33 Canada Square, London, E14 5LB.
19. The Promotion is governed by English law and is subject to the non-exclusive jurisdiction of the English Courts or any court in the United Kingdom which is able to hear the case.
20. Citibank Europe plc, UK Branch is the organiser of this Promotion and is responsible for its administration and conduct.
21. Citibank Europe plc, UK Branch is authorised by the Central Bank of Ireland and by the Prudential Regulation Authority and subject to regulation by the Central Bank of Ireland, and limited regulation by the Financial Conduct Authority and the Prudential Regulation Authority. Details about the extent of our authorisation and regulation by the Prudential Regulation Authority and regulation by the Financial Conduct Authority are available from us on request. The registered address in the UK is at Citigroup Centre, Canada Square, Canary Wharf, London E14 5LB.