

Citigold Wheely Promotion Terms and Conditions

Please read the following terms and conditions carefully.

1. These terms and conditions govern the Citigold Wheely promotion (the “Promotion”).
2. The Promotion is being offered by Wheely Technologies Ltd., a private limited company incorporated and registered in England and Wales with company number 07994380 having its registered office is at 50 Skylines Village, Limeharbour, London E14 9TS, United Kingdom (“Wheely”).
3. The Promotion is open from October 1st 2018 until February 28th 2019 (the “Promotion Period”). All bookings must be completed during the Promotion Period.
4. The Promotion is available to customers of Citigold Wealth Management and Citigold Private Client who: are holders of a Citigold UK or Citigold International Personal Bank payment card issued in the United Kingdom; and have registered their Citi debit card on the Wheely Mobile App during the Promotion Period (“Users”). Only cards with positive balance can be registered.
5. Wheely reserves the right to verify the eligibility of Users to take part in the Promotion and may request such information as it considers reasonably necessary for the purpose of that verification.
6. The Promotion entitles Citigold clients to the following benefits within the Promotion Period:

Client Segment	Benefit
Citigold	Two complimentary airport transfers to or from London Heathrow Airport or London Gatwick Airport, to or from the London Boundaries.
Citigold Private Client	Four complimentary airport transfers to or from London Heathrow Airport or London Gatwick Airport, to or from the London Boundaries.

7. The term “London Boundaries” must be interpreted in accordance with the “Official city boundaries for fare calculation for out-of-city pickups” at <https://wheely.com/en/cities/london>).

8. The Promotion applies to Wheely’s Executive service level vehicles only. The Promotion is subject to daily allocation and vehicle availability. Wheely will not be responsible for any inability of any relevant customer to take up the Promotion. Wheely reserves the right to hold void, cancel, suspend, or amend the Promotion where it becomes necessary to do so.

9. Booking and then cancelling a vehicle counts as one vehicle booking.

10. Users are responsible for all costs and expenses relating to participation in the Promotion, such as the cost of accessing the internet.

11. The Promotion is non-negotiable and no refund, credit, payment or cash alternative will be offered by Wheely.

12. The maximum fare of one airport transfer which can be discounted in the Promotion is £100. Additional charges, including changes to route, waiting time, car parking, additional stops, address changes or vehicle changes, will not be discounted and shall be covered by Users.

13. Users' personal data will be collected, stored and processed for the purpose of providing the ground transportation services. For details of how Wheely processes personal data, please refer to the Wheely's privacy policy at <https://wheely.com/en/privacy>.

14. The Promotion may not be used in conjunction with any other offer.

15. We reserve the right to vary the terms and conditions of the Promotion from time to time without prior notice.

16. The Promotion may be terminated without notice at any time.

17. As a condition of entering the Promotion, Users agree that to the extent permitted by law, Wheely and its parent company, subsidiaries and affiliated companies, partners, subcontractors, and all of their respective officers, directors, employees, representatives and agents (the "Released Parties") are released, will have no liability whatsoever for, and shall be held harmless by Users against any liability for any losses or damages of any kind to property resulting in whole or in part, directly or indirectly, from acceptance, possession, misuse or use of a prize or participation in this Promotion or any Promotion-related activities. Nothing in these terms shall be construed to limit or exclude any liability of a Released Party for fraudulent misrepresentation, fraud, death or personal injury caused by the Released Party's negligence or any other liability to the extent the same may not be excluded or limited as a matter of law.

18. To the fullest extent permitted by law, Wheely excludes all liability for any costs, expenses, loss or damage including indirect, consequential or economic losses arising (whether in contract, tort or otherwise) out of or in connection with a User's participation in the Promotion or entry into these terms.

19. If there is any reason to believe that there has been a breach of these terms and conditions, Wheely may, at its sole discretion, reserve the right to exclude a User from participating in the Promotion.

20. If you have any questions or would like to make a complaint regarding the Promotion please contact your Relationship Manager or write to Citibank UK, Maildrop CGC-10-04 14-59, Level 10 Citigroup Centre, 33 Canada Square, London, E14 5LB.

21. Wheely's terms and conditions apply to all bookings and are incorporated in and form part of all contracts for services Wheely provides. Wheely's terms and conditions can be found at <https://wheely.com/en/terms>.

22. These terms and conditions are governed by English Law. Wheely and User agree to submit to the exclusive jurisdiction of the English Courts.